

Rosetta Stone FAQs

What is the Rosetta Stone website?

<https://explorisms.rosettastoneclassroom.com>

What are my language options for Rosetta Stone?

Arabic, Dutch, Filipino, French, German, Greek, Hebrew, Hindi, Irish, Italian, Japanese, Korean, Latin, Mandarin, Persian, Polish, Portuguese, Russian, Spanish, Swedish, Turkish, Vietnamese

Can I change languages?

Yes. A student can change languages one time. If an additional change is requested, the student's account would have to be deleted and a new account created.

Does Rosetta Stone work at home?

Yes. It is internet based, so it works everywhere (except on Chromebooks).

Do I need to do anything to my home computer?

Yes. The first time you log in, click "First Time Users" and then "Check System Readiness".

Do I need certain headphones?

Yes. Only USB headsets with a microphone will work with Rosetta Stone.

How can I check my progress and time spent in Rosetta Stone?

Log in and click on "My Reports"

I spent time on Rosetta Stone, but it doesn't show up in "My Reports".

This time is updated periodically, so while it won't show immediately, it will usually in less than 24 hours.

Rosetta Stone won't allow speech recognition for my account.

Always have the USB headset plugged in before launching Rosetta Stone to prevent this from happening.

Will I be fluent after using Rosetta Stone?

Probably not. Obviously the more time a student spends in the program, the more language skills he or she will acquire. We saw very impressive results this summer in Germany from students who had diligently used Rosetta Stone for language acquisition.

How long should it take to complete one level of Rosetta Stone?

It is estimated that a student can thoroughly complete a level of most languages in about 40 hours.

Will students receive credit for high school language after taking Rosetta Stone?

No. Wake County high schools will give students a placement test to make sure they are placed in the appropriate level of a foreign language, but students do not receive course credit if they are placed into a higher level and “skip” the introductory levels.

How do I get help if my Rosetta Stone isn't working properly at home?

Login and click on the “Support” tab. The staff at Rosetta Stone is very prompt about addressing customer issues.